

FY20 Annual Report



Well- Today

As we begin a new year, with hope renewed, the Board of Directors and Board staff want to thank all of those who have worked so hard during this challenging time to ensure the well being our fellow Americans.

Joe Trolian

Message from the Director

State Fiscal Year 2020 provide some significant extremes and truly tested the tenacity of the Richland County Behavioral Health System. We began the fiscal year by preparing to make some significant expansions in the continuum of care and ended the year reinventing how to provide services in a limited contact, pandemic environment.

On September 20th, 2019 we gathered for a ribbon cutting and the opening of Veronica's House, a 16-bed Women's residential drug and alcohol treatment facility. The building was named after the recently retired, long-standing President and CEO of Catalyst Life Services, Veronica Groff. The facility would double the capacity for residential care and allow Catalyst Life Services to establish more of a regional presence in the residential care arena. We also introduced the community to New Beginning's Withdrawal Management facility that would be available for services by January of 2020. This would be the first free-standing withdrawal management facility available in Richland County since the closing of Freedom Hall in 2005.

Efforts continued to address, the community, schools and local employers on signs and local employers symptoms on signs and symptoms of depression and suicide. This has been a concerted effort to address a significant spike in suicides in 2019. The efforts paid off. The final numbers reflect that Richland County had 9 suicides for 2019. This is 9 to many but was the lowest number of suicides in over a decade. Instead of sitting back and enjoying the success we made in this arena, we redouble our efforts to expand on the KNOWIT4UNEEDIT endeavor to continue to build knowledge about how to access help when it is needed.

As we rounded the new year and headed into the last half of State Fiscal Year 2020, we ran face first into the COVID-19 epidemic. The behavioral health system

immediately went into crisis mode. We assessed exactly what was needed to assure that services remained available to the community, especially during this time of isolation and confusion. Significant efforts went into accessing Personal Protective Equipment for agency personnel, especially those running 24 hours congregate programs. The Board immediately authorized an allocation specifically to assist agencies to meet the needs to address services during the pandemic. This allowed agencies to keep their doors open for those who needed face to face services and provide teleservices to those who could be treated safely over a remote link.

As we reach the end of SFY 2020, the pandemic is showing no sign of slowing down and will most likely be the most



significant issue to address in the coming year. We are preparing to increase services to schools through the use of Critical Incident Stress Management teams.

Story continued on page 2.

A monthly newsletter dedicated to strengthening positive well-being and knowledge of health awareness

**KNOW IT
BEFORE
YOU
NEED
IT!**

CRISIS LINE

419-522-4357 (HELP)

WARM LINE

**Just need to talk,
but you are
NOT in crisis?**

419-522-5300

TEXT LINE

Text 4hope to #741741

New!

CHILDREN & FAMILY ASSISTANCE

567-333-8455

FIRST CALL 2-1-1

2-1-1 or 419-522-4636 (INFO)

*Executive Director story
continued from page 1.*

We will continue to look at agency telehealth capabilities and see if there are additional enhancements that need to be made to address short falls. We piloted a Parent and Family Support line through Family Life Counseling and will take this to full implementation for the next year to help with the ebb and flow we are anticipating.

I will say that I have been impressed at the dedication of agencies and their staff to dedicate themselves to making the system work under such heavy stress. We have seen lots of creativity and compassion for individual heroes as they meet the needs of residents that we serve and their families.

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Community Awareness

The Board has begun an aggressive campaign to help the Richland County Community become aware of the services that are available in the Behavioral Health field. We project that Fiscal Year 21 will bring about greater awareness of services available to all residents of our county. We want to help you Know It Before You Need It meaning know what services are available before you need them.

We believe by building and executing a strong media campaign we will reduce the stress and trauma people feel when they or a loved one realized they are in need behavioral health services.





Contract Agencies

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A graphic illustration of overlapping leaves in various shades of green, yellow, and orange, creating a textured background. Overlaid on this graphic is a quote in a serif font.

“Good outcomes don’t come from one person doing their best – it takes a whole team of people doing their best.”



Blood Drive Event

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BE A DONOR. SAVE A LIFE.

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Call for dates and locations
(555) 543-5432

5432 Any Street West, Townsville, ST 54321
www.yourwebsitehere.com

Quality of Life

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