





Goal	Objective	Intervention	Measurable Outcome	Lead Person(s)/Committee and Responsibilities	Personnel Requirements and Details	Estimated Costs and will these me new costs	Initiation Date	Tentative/Actual Completion Date	April-17	July-17	October-17	January-18	April-18	July-18	October-18	January-19	April-19	July-19	October-19	January-20	April-20	July-20	October-20	January-21	April-21	July-21	October-21				
G2.Support and promote an individually focused system of healing and recovery. Acknowledging the uniqueness of everyone's story is critical and crucial to healing and recovery. Establish consistent care that recognizes and acknowledges individual differences including, but not limited to race, gender, and sexual orientation, as well as the effects of historical trauma.	G2O1. Define a formal trauma-informed and recovery-oriented process to strengthen care in the quality of interactions in both work life and culture. View each encounter as an opportunity to heal at all levels of community interaction.																														
		G2O11/MO1. Establish the "Know It Before You Need It" campaign. This campaign will create a format to continually inform the community in a trauma-informed and recovery-oriented manner as to accomplishments, changes in services providers, as well as clear and concise ways to access care if needed.		Sherry Braham will be the Lead Board staff. She will work with the TIROCC Steering Committee and NAMI will be the Administrative Agent.	See G1O5I/MO1	See G1O5I/MO1	Pre 1/1/2017	See G1O5I/MO1																							
	G2O2. Define a formal trauma-informed and recovery oriented process aimed at strengthening client care through quality of interaction, work life and culture. View each encounter as an opportunity to heal at all levels of community interaction.																														
		G2O2I/MO1.Implement an impactful certified peer professionals program. This includes sponsored local training, workforce development, job placement opportunities, ongoing continuing education, and opportunities for regular feedback for the trained peers on how to improve the program	15 Peer Professional candidates trained. 75% of peer professionals certified placed.	Joe Trolian will be the lead Staff and will work with the Executive Directors and Clinical Leaders as well as the Healthier Buckeye Council for training and employment placement.	Executive Director will Coordinate with OHMAS for the training	Estimated Cost of \$1100. 10 Hours of Coordination time which will be a % of salary and not a new cost and \$600 to cover food for 5 days which will be a new cost.	3/1/2017	1/1/2018	Peer Training Completed March 17th	Contract for Services at Wood Pointe			Survey for Current Status of Peer Professionals	Plan for periodic Trainings either annual or biennial																	
	G2O3. Encourage the development of care committees to increase the voice of the constituents and the community.																														
		G2O3I/MO1. Each partner organization will need to demonstrate the method by which they are garnering the input of people being served and their support systems. These need to be in a face-to-face manner, not in a satisfaction survey	100% of contract recipients will show implementation.	Joe Trolian will develop a section of the current request for funding as well as a section in the contract.	Executive Director will develop and implement.	Estimated cost of \$1000 for 20 hours of development this will be a % of salary and not a new cost.	3/1/2017	6/30/2017	Requirement to provide evidence was included in the Request fro Funding Application	All Contracted agencies provided proof				Requirement to provide evidence was included in the Request fro Funding Application	All Contracted agencies provided proof					Requirement to provide evidence was included in the Request fro Funding Application	All Contracted agencies provided proof				Requirement to provide evidence was included in the Request fro Funding Application	All Contracted agencies provided proof					
		G2O3I/MO2. Continue with TIROCC Community Advisory Committee. There currently exists a Community Advisory Committee for the TIROCC Project that meets quarterly. This committee consists of people with lived experience, family members and tertiary referral sources (clergy, non-certified agencies, etc.)		Joe Trolian will continue to facilitate.	Executive Director will develop agenda and facilitate.	Estimated cost of \$1000 for 20 hours of development and facilitation this will be a % of salary and not a new cost.	Ongoing	9/30/2019	meeting Scheduled for March	Meeting Scheduled for June	Meeting Scheduled for September	Meeting Scheduled for December	Meeting Scheduled for March	Meeting Scheduled for June	Meeting Scheduled for September	Meeting Scheduled for December	Meeting Scheduled for March	Meeting Scheduled for June	Meeting Scheduled for September	Meeting Scheduled for December	Meeting Scheduled for March	Meeting Scheduled for June	Meeting Scheduled for September	Meeting Scheduled for December	Meeting Scheduled for March	Meeting Scheduled for June	Meeting Scheduled for September	Meeting Scheduled for December	Meeting Scheduled for March	Meeting Scheduled for June	Meeting Scheduled for September
		G2O3I/MO3. Establish a comprehensive advisory committee to address future innovation and endeavors. Bringing voices together and facilitating constructive discourse is critical to establishing a well-rounded trauma-informed and recovery-oriented system.		Trolian will take the lead and establish a committee from active members of other advisory committees to begin meeting in the 2 <sup>nd</sup> quarter of SFY 2020.	Executive Director will develop an facilitate.	Estimated cost of \$1000 for 20 hours of development and facilitation this will be a % of salary and not a new cost.	10/1/2019	Ongoing	Referral Advisory Scheduled for March		Referral Advisory Scheduled for September		Referral Advisory Schedules for March		Referral Advisory Scheduled for September		Referral Advisory Scheduled for March			Establish Combined Committee of Referral and Community with Agencies				New Committee		New Committee		New Committee		New Committee	
		G2O3I/MO4. Implementing the second administration of the Recovery-Oriented System of Care survey, using the revised format, in the 4 <sup>th</sup> quarter of State Fiscal Year 2017.	300 participants from county residents to obtain at least a 65% return	Joe Trolian will take the lead on implementing the second administration of the survey, using the revised format.	Executive Director will implement and monitor results.	Estimated cost of \$1000 for 20 hours of development and facilitation this will be a % of salary and not a new cost.	4/1/2017	9/30/2017	Participate in Planning committee	Implement in August	Evaluate results in October	Present Results and use results for Request for Funding					Use results for Request for Funding				Use results for Request for Funding			Re-Implement in August	Evaluate results in October		Use results for Request for Funding				
	G2O4. Focus on interventions that promote the enhancement of contact with familiar people and connections within existing social and supportive networks.																														
	G2O4I/MO1. Expand the Family Involvement Program and provide similar programs with all partner organizations certified to provide mental health services.	70% satisfaction based on recipient surveys.	Joe Trolian will work with NAMI to Expand the NAMI Family Involvement Program	Executive Director will modify the contract to address the expansion.	Estimated \$3,600.00 to double the current proposal. This will be a new cost.	7/1/2018	6/30/2019					Contract for Expansion				Implement Satisfaction Survey				Implement Satisfaction Survey				Implement Satisfaction Survey							
	G2O4I/MO2. Improve natural supports for individuals with substance use disorders through family involvement programs.		Joe Trolian will work to develop a new vendor to implement the program and establish an interagency training with NAMI	Executive Director will screen potential providers and coordinate the training.	\$3,600 for the program and \$2,800 to train. This will be a new cost.	1/1/2018	7/1/2018		Begin search for viable options among contract and affiliate agencies as well as other community partners			Propose Contract	Implement Program		Evaluate Program				Evaluate Program				Evaluate Program								

	G2O4I/MO3. Implement a system for collaborative data collection and evaluation. As a community we need to become more sophisticated in measuring and evaluating the overall health (physical, emotional, social, behavioral, etc.) of those we serve.	TBD	Joe Trolian will work with allied system leaders to engage in this endeavor in the 1st quarter of SFY 2019.	Executive Director will coordinate with other system directors.	Estimated Cost of \$10,000 which has been the buy in for the Community Health Assessment. This would be a new cost.	7/1/2018	Ongoing				Begin vetting potential data sources and establish a potential clearinghouse	Implement			Evaluate	Provide Annual Report on collective Data				Provide Annual Report on collective Data			Provide Annual Report on collective Data		
	G2O5. Engage people in a trauma-informed and recovery-oriented manner, who demonstrates persistent disruptive behaviors, to ensure safety across all domains for all involved.																								
	G2O5I/MO1. Explore Evidence Based-Practices (EBPs) that address engagement and effective ongoing treatment and develop a timeline for implementation.	TBD	Joe Trolian will begin exploring potential EBPs, the cost and time of implementation.	Executive Director will coordinate with Clinical Leaders and Program and Planning Committee of the Board.	Potential Cost as high as \$50,000. This would be a new expense.	7/1/2017	Ongoing				Explore potential EBPs and explore the cost of implementation and reasonable timeline	Contract for Provider			Implement	Evaluate				Evaluate			Evaluate		
	G2O5I/MO2. Implement a pilot program for Assisted Outpatient Treatment to reduce hospitalization and improve recovery.	Hospital Days used by participants will decrease by 50% in the first year.	Joe Trolian is a part of the implementation committee.	Executive Director will continue to monitor for unforeseen costs of implementation.	Potential foreseeable cost would be 10 hours for monitoring or \$500.00 as a % of salary which is not a new cost.	7/1/2017	ongoing	Program is ready to implement				Evaluate				Evaluate				Evaluate			Evaluate		

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G3. Assure that people served and the general community, have timely and convenient access to a full continuum of services. All organizations have unique services to offer, and the community's highest priority should be to help individuals reach the best services to address their identified needs in a timely manner.																												
	G3O1. Promote the reduction of trauma and enhancement of recovery by assuring adequate and timely access to appropriate and individually-focused																											
		G3O11/MO1. Establish a method for each QA/QI representative to work with individuals who are receiving or have received services and support networks to evaluate each agency's approach to "front door" engagement.	TBD	Sherry Branham will reconstitute the QA/QI committee	Director of External Operations will take the lead on developing measurement tools and/or methods to obtain quality input.	Estimated 20 hours for research, development, implementation and facilitation. \$1000 cost which will be a % of salary and not a new cost.	9/1/2017	Ongoing		Establish a QA/QI Meeting in September	Establish a format for evaluation		Evaluate Organizations		Review results	Establish optional steps for agencies to implement	Monitor the results from implemented procedures								Evaluate			
	G3O2. Identify and implement the utilization of a trauma and recovery specific screening tool to be used with people who seek our services.																											
		G3O21/MO1. Establish a screening tool for a trauma-informed diagnostic assessment. Addressing the presence of various types of trauma is critical in starting on the road to recovery. The Board must assure that all partner organizations have the ability to recognize and address the symptoms of trauma and are making a concerted effort to do so	100% of records reviewed will include the screening tool	Joe Trolian will work with the agency clinical leaders to evaluate potential tools and any requisite cost.	Executive Director will take the Lead on research and presentation of options with the Clinical Leaders Committee.	Estimated cost of \$2000 for research time and implementation. 5 hours of research would be a % of salary and not a new cost. Potential \$1750 for implementation costs. This would be a new expense.	3/1/2017	7/1/2018	Tools reviewed and an adult and child screen selected	Add Optional implementation to contracts	Evaluate use of Tools	Mandate all contract agencies to implement		Evaluate											Evaluate			
	G3O3. Deliver continually evolving and improving trauma-informed and recovery-oriented services for people served, employees, and stakeholders.																											
		G3O31/MO1. Establish a minimum of two trauma-informed recovery-oriented continuing education approved trainings per year.	Minimum of two public CEU'd trainings	Sherry Branham will work with the TIROCC Steering Committee	The Director of External Operation will plan and coordinate as per current job description.	Estimated cost if using an outside facilitator is \$5000, however, most trainings have the potential to recoup some or all cost through admission fees. This is not a new cost.	7/1/2017	Ongoing		Trauma-Informed Ethics in September	Steering Committee Work to establish a training schedule	Training																
		G3O31/MO2. Establish a method of interagency cross training. A significant amount of accomplishments has already taken place at each of the TIROCC partners. In addition, some of the areas where one organization excelled, another was seen as having challenges. This creates a fertile ground of interest in cross trainings.	Minimum of 1 agency cross training (2 agencies involved) per year.	Sherry Branham will work with the TIROCC Steering Committee	The Director of External Operation will plan and coordinate	Estimated cost to coordinate would be \$1000 for 20 hours. This will be a % of salary and not a new cost.	1/1/2018	Ongoing			Work with Steering Committee to establish an cross system training schedule																	
		G3O31/MO3. Partner with the statewide planning committee to support the statewide recovery conference and provide for Richland County residents to attend.	20 local participants will attend.	Sherry Branham will work with the statewide Planning Committee	Director of External Operations will coordinate local participation in conference.	Estimated cost is \$4000, including \$1,500 for the conference and \$2500 for rooms and transportation. This will be a new cost.	5/1/2017	9/30/2017	Made Arrangements for Housing	Arrange transportation attend September		Made Arrangements for Housing	Arrange transportation attend September		Made Arrangements for Housing	Arrange transportation attend September		Made Arrangements for Housing	Arrange transportation attend September		Made Arrangements for Housing	Arrange transportation attend September		Made Arrangements for Housing	Arrange transportation attend September			
		G3O31/MO4. Develop a process to collect individual feedback from people with lived experiences and their supports regarding services at agencies. Feedback opportunities from individuals receiving services and/or their support systems are essential to the evolution of quality care		Sherry Branham will work with the QA/QI Committee	Director of External Operations will coordinate the implementation if this program.	Estimated cost to coordinate would be \$1000 for 20 hours. This will be a % of salary and not a new cost.	7/1/2018	3/31/2019			Work with QA/QI Committee to develop the format	Implement	Evaluate								Evaluate				Evaluate			
		G3O31/MO5. Develop a tool for an organizational assessment and staff self-assessment. Each agency will utilize an organizational assessment and staff self-assessment as part of their ongoing evaluation. The results will be provided to each agency as a learning tool and to establish internal benchmarks		Joe Trolian will work with the clinical leaders and the QA/QI Committee	Executive Director will Research tools and coordinate implementation	Estimated cost to coordinate would be \$1000 for 20 hours. This will be a % of salary and not a new cost.	1/1/2018	12/30/2018			Obtain and review tools that can be utilized	Implement	Evaluate	Add Optional Impementation to contracts			Evaluate				Make Mandatory for all Contract Agencies			Evaluate				

