



COVID-19 Community Support program

March 31, 2020

As a result of the COVID outbreak, a need has arisen for underserved patients to be linked with health care services specific to this outbreak. In order to meet this need, TSFHS will begin a program to allow access of new and established patients to have telehealth coordination of services that arise out of quarantine, isolation, ER or UC visits. Additionally, TSFHS will continue all of our normal safety net services to divert appropriate patient away from the ER and UC to the degree that staffing and supplies allow.

Third Street Family Health Services

600 W. Third Street
Mansfield, Ohio 44906
P: 419-522-6191

Cornerstone OB-GYN

770 Balgreen Drive
Suite 207
Mansfield, Ohio 44906
P: 419-522-6800

Mansfield Family Health

270 Sterkel Blvd.
Suite A
Mansfield, Ohio 44907
P: 419-525-6737

Hawkins Medical Center

2131 Park Ave. West
Suite 200
Ontario, Ohio 44906
P: 419-525-6730

Five Points Primary Care

200 Park Avenue West
Mansfield, Ohio 44902
P: 419-522-2239

Shelby Health & Wellness Center

31 E. Main Street
Shelby, Ohio 44875
P: 419-525-6795

Community Health

P: 419-525-2555

Bucyrus Health and Wellness Center

2458 Stetzer Rd., Unit A
Bucyrus, Ohio 44820
P: 419-834-8889

Malabar Care Connect

20 W. Cook Rd., Unit A
Mansfield, Ohio 44907
P: 567-309-7333

- 1) TSFHS will make available linkage care to any and all patients regardless of ability to pay. Including telephone and telehealth in addition to usual services.
- 2) Presumptive eligibility is available and new guidelines may make it easier for patients with job loss or other hardship from the outbreak to qualify.
- 3) TSFHS will coordinate with all community partners to provide services to patients to improve outcomes as well as reduce utilization of emergency services.
- 4) TSFHS dental will continue to have emergency visits M-F both by appointment and walk in but not for those in isolation or quarantine. A virtual medical visit may be able to offer temporary treatment until they clear isolation or quarantine.
- 5) Mental health services for therapy and psychiatry are available in this program.
- 6) MAT treatment for SUD is also available. Ability to treat a new patient without at least one in person visit may be limited as well as the ability to maintain existing treatment plans started outside TSFHS, however a safe and effective bridging treatment plan is usually available.

Services are available during normal operating hours. Any location can coordinate and schedule services. Medicaid, Medicare, uninsured, and any local private insurance are accepted. Slide fee discounts are also available based on income.

Thank you,

Dr. Brett Toward, Interim CEO and CMO

